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FOR IMMEDIATE RELEASE

## **Wayne Insurance Group Selects Finys for Core System Replacement**

Wayne Insurance Group Selects Finys for Core System Replacement Major modernization initiative to first focus on new product rollouts and expanded functionality for agents.

**Troy, MI – September 21, 2016** – Innovative Computer Systems, developer of the Finys Suite (Finys), a complete core administration solution for property and casualty (P&C) insurance organizations writing personal and commercial lines, is pleased to announce that Wayne Insurance Group (the Group) recently selected Finys to replace an aging core administration system.

Comprised of a trio of mutual insurance companies operating in Ohio, the oldest of which stretches back to 1878, Wayne Insurance Group offers a full range of P&C insurance products, including personal auto, homeowners', dwelling fire, farm, and commercial lines, through a network of more than 130 independent agency partners.

"Each company in the Group had a different imaging system, and there were two policy/claim/billing suite systems," said Tim Suppes, vice president of operations and CIO at Wayne Insurance Group. "We were looking for single vendor who could deliver a web-based system that would handle all three companies and the various lines the Group offers, as well as a system that was agent focused vs. internal focused. We felt that Innovative Computer Systems and Finys fit that bill, and would work with us as a partner, not just a client."

With the Finys implementation only 40 percent complete, Wayne Insurance Group has already been able to roll out a unique new property offering called New Century which offers agents and consumers the opportunity to choose packaged or a la carte options. Via a pre-integrated Finys portal offering, the Group's agents now have access to transactions and information that was not available to them before. And, unlike the Group's previous core administration system, Finys uses the same user interface (UI) for all stakeholders, including internal employees, agents and consumers, to improve processing times and increase ease of doing business since everyone is literally "on the same page." Finys is one system for all users and not a front-end with a separate back-end. After the conversion is complete, Wayne Insurance Group looks to add additional functionality for their policyholders using the Finys system.

"Part of the beauty of Finys is that it is one system for ALL users," said Scott Hinz, director of sales at Innovative Computer Systems. "It is architected more holistically than other systems in that we didn't create a back end solution and then front it with different UIs for different audiences. That single difference significantly speeds the process from rate/quote to bind. We believe this will be a key ingredient of Wayne Insurance Group's satisfaction with the suite."

Available as a pre-integrated suite or as standalone components, Finys can be hosted onsite by any insurer customer, or implemented via a SaaS delivery model for maximum efficiency, uptime and scalability. Finys includes components for core administration (policy, billing and claims), as well as regulatory reporting and agent/consumer portals which support mobile access on-demand. # # #

**About Innovative Computer Systems, Inc.**

Innovative Computer Systems, Inc. offers a modern enterprise platform, the Finys Suite (Finys), for property and casualty (P&C) insurance organizations. Finys includes components for core administration (policy, billing and claims), as well as portals and mobile access to support all personal and commercial lines of business for insurers, agents, vendors and insureds. Used by dozens of insurers to reduce operational costs and improve time to market, Finys is available for onsite or SaaS deployment. For more details please visit [www.finys.com](http://www.finys.com).

## **About AAIS**

Established in 1936, AAIS continues to serve the Property & Casualty insurance industry as the only national nonprofit advisory organization governed by its member companies. AAIS offers innovative products including standardized policy forms, program rules, and loss costs for rate making for 34 programs, industry leadership in research and data development, and unrivaled customer service, value, and efficiency. Over 700 insurers, including most of the largest national carriers, rely on AAIS. For more information, please visit <http://www.aaisonline.com>.